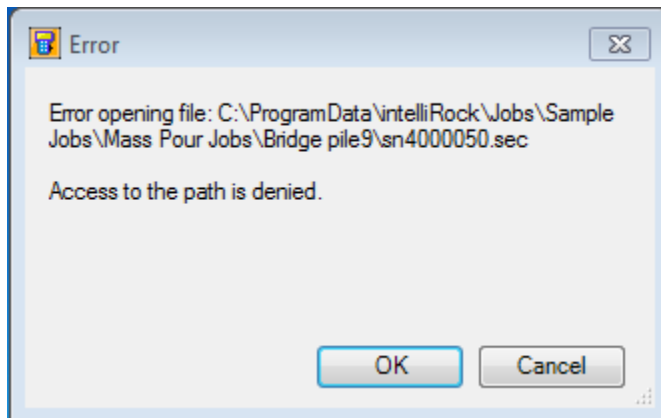


Errors when Starting intelliRock Software

When you start the intelliRock Software you get 9 error Pop-up messages indicating your Access to open Sample job files is denied.



To solve this problem: (Must have Admin rights to PC)

1. Shut down the intelliRock software.
2. Open the Windows Explorer and navigate to this folder.
C:\ProgramData\intelliRock

Note: if the ProgramData folder is not visible, you have to change your folder options

- a. Open Windows Explorer
 - b. Click on **Organize** menu in the top tool bar and select **Folder and Search Options**.
 - c. Click on **View** tab
 - d. Click the Radio button called Show Hidden files, folders, and drives
 - Hidden files and folders
 - Don't show hidden files, folders, or drives
 - Show hidden files, folders, and drives
 - e. Click on **APPLY** and **OK**
3. Right-click on the intelliRock folder and chose **Properties**.
 4. Click **EDIT** button.
 5. Highlight **USERS** and check on Apply **FULL CONTROL**
 6. Click **APPLY** and click **OK**
 7. Start intelliRock software. The Error pop-ups should no longer be present.